VEU-101 Series User Guide.qxd:User guide 12/11/09 16:44 Page 1

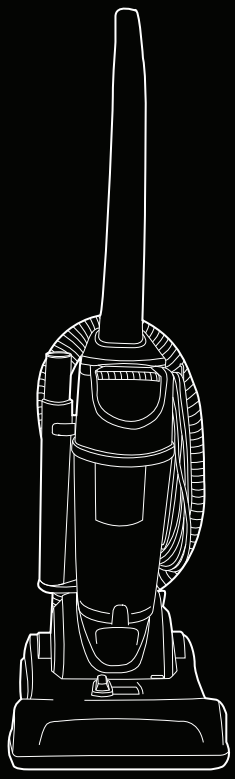
we clean

User Guide GB

Vax Careline 0844 412 8455

Bagless Upright

essentials



Get Cleaning...

What's your Vax's model number?

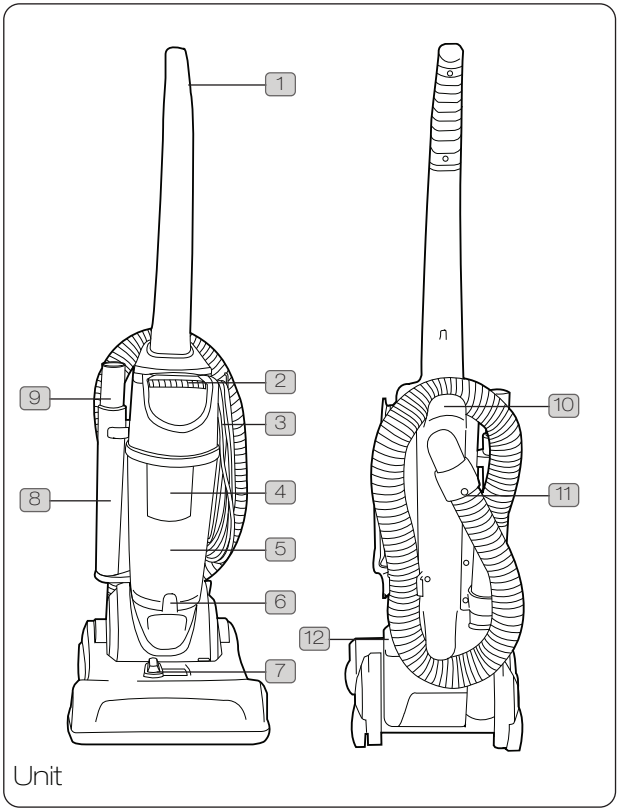
V E U - 1 0 1

What's your serial number? (Located on the base of the machine)

_ _ _ _

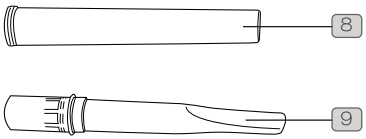
Machine Overview

1. Handle
2. Dirt bin release button
3. Cord
4. Central HEPA filter
5. Dirt Bin
6. Dirt release button
7. Carpet height adjust
8. Extenion tube
9. Crevice tool
10. Carry handle
11. Hose
12. On/off button

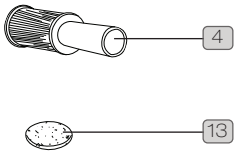


Unit

Accessories



Filters



8. Extension tube
9. Crevice tool
4. Central HEPA filter
13. Pre motor filter

Vax Careline
0844 412 8455

General Safety Information

FOR HOUSEHOLD USE ONLY.

When using the vacuum cleaner, basic safety precautions should always be observed, including the following:

1. Only use the vacuum cleaner indoors on dry surfaces.
2. Turn off the vacuum cleaner controls before disconnecting or connecting from the mains supply.
3. Always unplug the vacuum cleaner before connecting or disconnecting the vacuum hose and accessories.
4. Children should be supervised to ensure that they do not play with the appliance.
5. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
6. Use only as described in this manual. Use only Vax recommended attachments.
7. Do not use the vacuum cleaner if it has been dropped, damaged, left outdoors or dropped into water. Do not use the vacuum cleaner with a damaged cord or plug. If the supply cord is damaged return the vacuum cleaner to a Vax Authorised Service Agent or contact the Vax Careline on 0844 412 8455 for assistance.
8. Do not pull or carry by cord. Do not use the cord as a handle, close a door on the cord or pull cord around sharp edges or corners. Do not run the vacuum cleaner over the cord. Keep the cord away from heated surfaces.
9. Do not handle the plug or vacuum cleaner with wet hands. Do not use outdoors or on wet surfaces.
10. Do not put any objects into openings. Do not use with any openings blocked and do not restrict air-flow. Keep all openings free of dust, lint, hair or anything that might reduce airflow.
11. Keep hair, loose clothing, fingers and all parts of the body away from openings and moving parts.
12. Do not pick up hot coals, cigarette butts, matches or any hot, smoking or burning objects.
13. Do not pick up flammable or combustible materials (lighter fluid, petrol, kerosene etc.) or use in the presence of explosive liquids or vapours.
14. Do not vacuum up harmful or toxic material (chlorine, bleach, ammonia, drain cleaner etc.).
15. Do not vacuum up hard or sharp objects such as glass, nails, screws, coins, etc.
16. Do not use without ALL of the filters in place.
17. Take extra care when vacuuming on stairs.
18. Keep vacuuming area well lit.
19. Store the vacuum cleaner in a cool, dry area.
20. Turn off the on/off switch before unplugging the vacuum cleaner
21. Use only CE-approved 13 amp extension cords. Non-approved cords may overheat. Care should be taken to arrange the cord so that the cord cannot be tripped over.

WARNING: Always switch off and unplug the vacuum cleaner from the electrical outlet before assembling, opening or emptying the dust container, or before connecting/disconnecting the attachments.

CAUTION: The vacuum cleaner is a very powerful unit. Before plugging the cord into the electrical outlet, make sure the switch is in the 'off' position.

IMPORTANT: If the inlet, hose or telescopic tube is blocked, switch off the vacuum cleaner and remove the blockage(s) before re-starting the vacuum cleaner. See Maintenance: Clearing blockages.

IMPORTANT: Washing filters improves vacuum performance. Vax recommends that they should be checked and cleaned periodically (depending on the level of use). Make sure all filters are completely dry before inserting back into the vacuum cleaner.

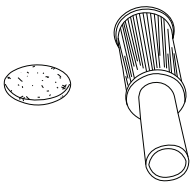
IMPORTANT: The motor is equipped with a thermal cut-out. If for any reason the unit should overheat, the thermostat will automatically turn the unit off. Should this occur, unplug the vacuum cleaner from the electrical outlet and turn off the switch. Remove dust container and empty. Clean filters. Allow the unit to cool for approximately one (1) hour. To re-start, plug into an electrical outlet and switch back on.

This vacuum cleaner is intended for household use only and NOT for commercial or industrial use.

PLEASE KEEP INSTRUCTIONS FOR FURTHER USE.

Operation

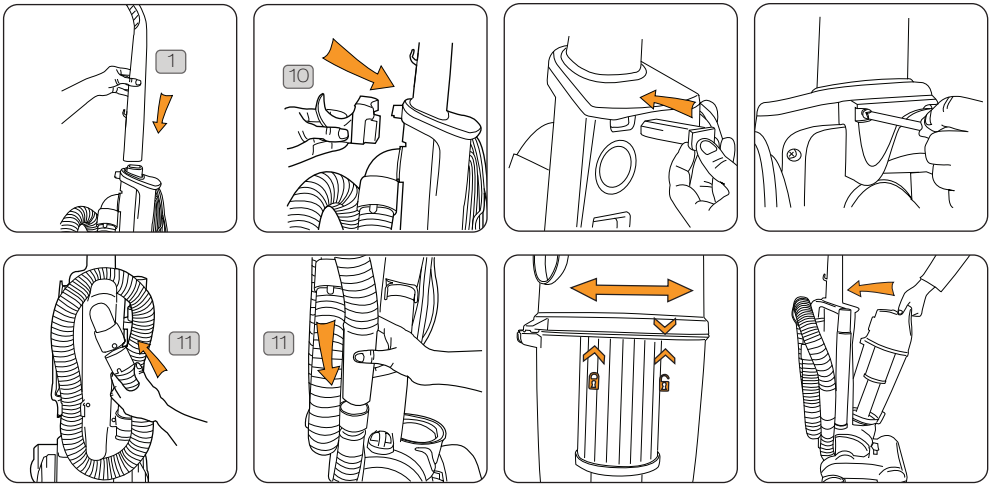
Keep your Vax like new



IMPORTANT: The condition of the filters affects the performance of your machine. Please check and clean filters periodically (depending on the level of use). For full cleaning instructions, see page 6.

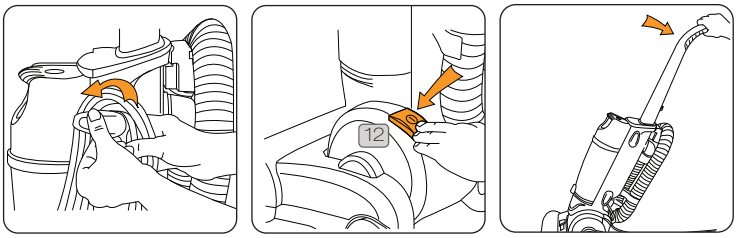
IMPORTANT: Do not use the vacuum cleaner without all of the filters in place.

Assembling your vacuum cleaner



Align arrows to lock/unlock dirt bin.

Operating the appliance



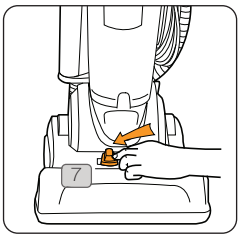
Twist cord hook to release cord.

Turn unit on.

Recline unit.

Operation

Carpet height adjustment



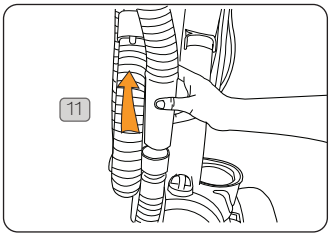
In upright position adjust knob to suitable setting

IMPORTANT: When the vacuum cleaner is stood in the upright position or when using the hose and tools, the carpet height adjuster must be set to the highest position.

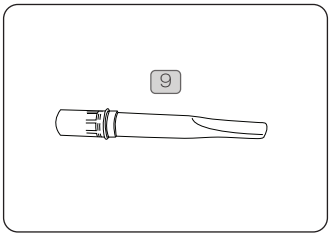
Using accessories

NOTE: The crevice tool can be attached to the extension tube or directly to the hose.

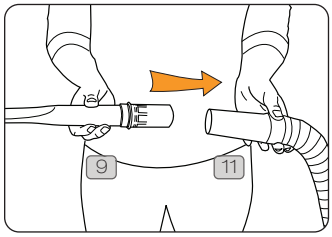
Attaching to hose



Remove hose.

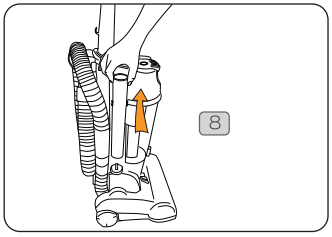


Choose accessory.

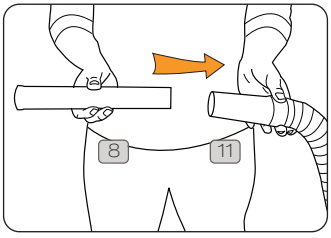


Attach accessory to hose.

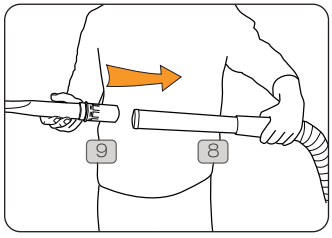
Attaching to extension tube



Remove extension tube.



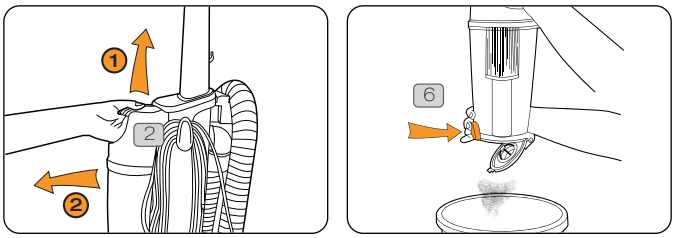
Attach hose to extension tube.



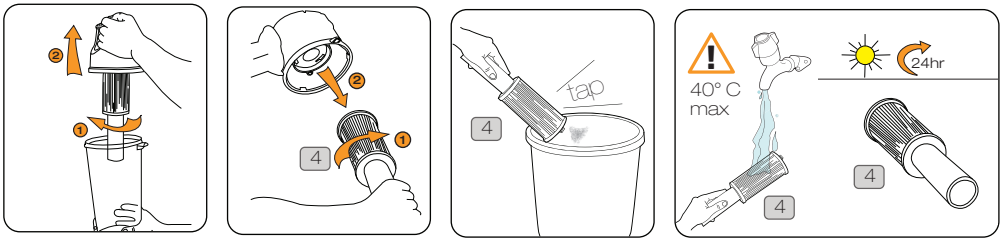
Attach accessory to extension tube.

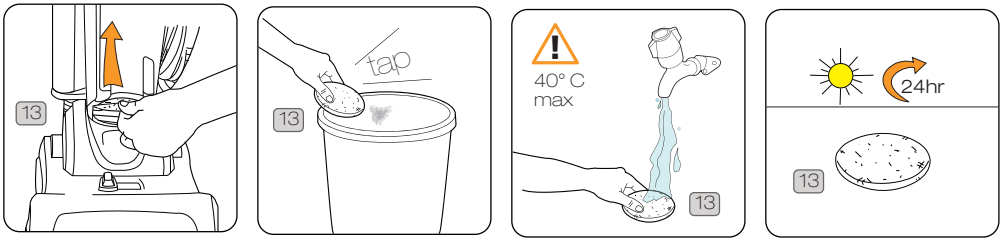
Maintenance (Keep your Vax as good as new)

Emptying the dirt container



Cleaning the central HEPA and pre-motor filters

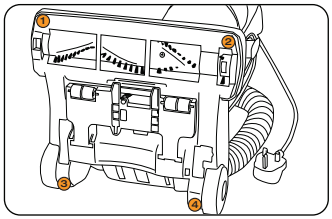




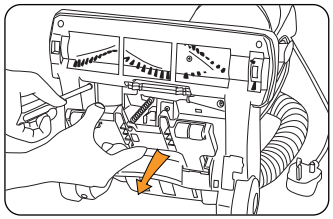
Maintenance (Keep your Vax as good as new)

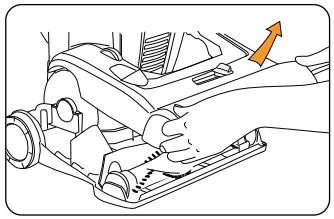
Changing the belt

WARNING: To reduce the risk of electric shock, turn the vacuum cleaner off and unplug from the electrical outlet before performing maintenance/troubleshooting checks.

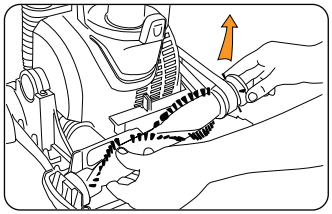


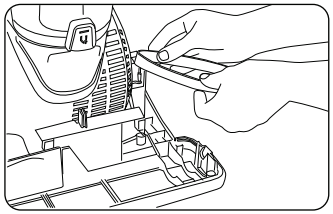
Using a Philips screwdriver remove the 4 screws.





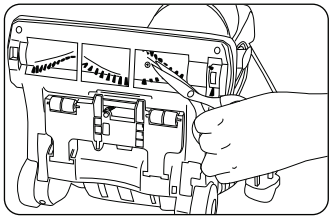
Release top cover of vacuum head.





Removing blockages from the Brushbar

Before checking the brushbar for blockages, ensure the hose is free from obstructions.



Cut away any debris that may be tangled with the brushbar.

IMPORTANT: If the problem persists, follow instructions above to gain access to the brushbar.

FAQs

WARNING: to reduce the risk of personal injury, unplug the vacuum cleaner before performing maintenance/troubleshooting checks.

Is there an accessory missing?

- Check the 'Machine Overview' page in this guide to make sure the part is definitely included in your unit.
- If it is missing, we're here to help. Simply call us on **0844 412 8455**

Why won't the vacuum cleaner pick up?

- The filters may be clogged: Refer to the Maintenance sections (Page 6).
- The Dirt Container is full or blocked: Refer to the Maintenance sections (Page 6).
- The Dirt Container may be incorrectly installed: Refer to the Maintenance sections (Page 6).
- The brushbar may be blocked. Refer to the maintenance section (Page 7).

Why is dust escaping from the vacuum?

- The filters may not be installed correctly. Refer to the Maintenance sections (Page 6).
- The Dirt container may be incorrectly installed: Remove the Dirt Container from the unit by pressing the Dirt Container Release Button (Page 6) and reattach it to the unit, ensuring it is locked firmly back into place.
- The filters may be clogged: Refer to the Maintenance sections (Page 6).

What do I do if an accessory/the unit becomes damaged or broken?

- Visit www.vax.co.uk for parts and spares.
- Please call our Vax careline to purchase new spares or order a replacement: **0844 412 8455**

Why won't the accessories pick up properly?

- The accessory may be blocked: Refer to the Maintanance section (Page 7).
- The accessory may be faulty: call our Vax Careline to order a replacement: **0844 412 8455**

Why will the vacuum cleaner not run?

- It may not be plugged into the electrical outlet correctly. Ensure that the plug is pushed into the electrical outlet securely.
- The electrical outlet may not be working. Check the fuse or breaker and consult an electrician.
- The motor Thermostat may have tripped. Switch off and unplug the vacuum cleaner. Leave for one hour before switching the vacuum cleaner back on.

Why isn't my brushbar rotating?

- The brushbar may not be turned on. Refer to the operation section (Page 7).
- The unit may not be reclined. Refer to the operation section (Page 4).
- The brushbar may be jammed. Refer to the maintenance section for how to reset the brushbar (Page 7).

Why is there a red light on the nozzle?

- The brushbar may be jammed. Refer to the maintenance section for how to reset the brushbar (Page 7).
- If the red light still shows, we're here to help. Simply call us on **0844 412 8455**

Don't take your machine back to the shop, simply contact us

we ♥ to help

vax.co.uk

0844 412 8455

This does not affect your statutory rights.

Other Information

UK Service & Help

Vax Customer Careline 0844 412 8455

Monday-Friday 8.30am to 6.30pm
Saturday-Sunday 9.00am to 5.00pm

Any queries or concerns about using the Vax, call the Vax Careline. Please make a note of the serial number and model number of the carpet cleaner before calling. For the nearest Service Agent, please call the Vax Customer Careline or visit vax.co.uk

Technical Specification

Voltage:	220-240V ~50Hz
Wattage:	1600 W
Capacity:	2L
Filters:	Central HEPA filter (washable)
	Pre motor filter (washable)
Cord length:	7m (approx)
Weight:	6.5kg in use

Subject to technical change without notice.

CE

EEC Statement of Compliance

Manufacturer/EEC importer: Vax Limited, hereby on our own responsibility, declare that the VEU-101 is manufactured in compliance with the following Directives:

Safety: 2006/95/EC Low Voltage Directive
EMC: 2004/108/EC Electromagnetic Compatibility Directive

Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice.

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Notes

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Notes

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